

# MANSOOR RAZA

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## Researcher - NGO& Academic Sector

*Strong skills in acting as the first point of contact for maintaining 'best in class' reputation of projects and associated brands through effective coordination and developing long-term relationships with key market contacts*

**28 years of experience in:** Research and Development | Journalism | Translations (English to Urdu) | Short Story Reading and Writing | Voluntary Assignment | Training and Development | Teaching | Community Relations

- ≈ Strong leadership in preparing strategic plans for social sector and in disaster management.
- ≈ Skilled at offering consultation and advice; deft at writing and editing research reports, concept notes, project proposals, budget monitoring and analysis for enhancing the interests of the marginalized segments of the society
- ≈ Responsible for maintaining internal and external communications; in-depth knowledge of organization and business environment
- ≈ An effective communicator, self-motivated, team-player, ambitious and eager to learn with sound quick-learning, decision-making and inter-personal skills; honed with excellent ability to take responsibility and apply work ethics; creative and focus with high determination to achieve success

### Career Review

**NED University of Engineering and Technology – Department of Architecture and Planning** 2019  
**Lecturer**

#### Key Result Areas:

Teaching 3 credit hours' courses on subjects of Participatory Development and Field Survey Methods in the context of urban planning and infrastructure. Co-teaching of Final Year Project, a solution oriented research based six credit hours course.

**NED University of Engineering and Technology – Department of Architecture and Planning** 2016 -18  
**Visiting Faculty Member**

#### Key Result Areas:

Teaching 3 credit hours' courses on subjects of Human Development, Participatory Development and Field Survey Methods in the context of urban planning and infrastructure. Co-teaching of Final Year Project, a solution oriented research based six credit hours course.

**Karwan-e-Hayat (KeH)** 2018  
**Lead Researcher**

#### Key Result Areas:

Developing Baseline Indicators for mental health and rehabilitation services of KeH.

**Community World Service Asia, formerly Church World Service Pakistan/Afghanistan** 2017  
**Lead Researcher**

#### Key Result Areas:

Strategy recommendations to Church Of Pakistan (COP) for interaction with constituencies after evaluating its six dioceses in different areas of Pakistan.

**Imkaan Welfare Organization (NGO Working on civic issues in a *katchi abadi*, Machar Colony, of Karachi) 2016-17**  
**Lead Researcher**

#### Key Result Areas:

Data Analysis and propagation outputs from Imkaan run Heath ventures' surveys and solid waste management venture's survey in Machar Colony, Karachi

**Community World Service Asia** 2016-17  
**Lead Evaluator**

**Key Result Areas:**

Evaluation of a project 'Effectiveness of Social Media Activists in social media campaign and advocacy for religious minority rights project' that calls for social media activism on issues related to minorities through qualitative research methods

**Fair Wear International (Netherlands)** 2016  
**Research Team Member**

**Key Result Areas:**

Country study based on desk and primary research on current status of the industry structure, social dialogue, gender-based violence and living wage debates in the apparel industry in Pakistan.

**Senior Team Member of Arif Hasan's Research Team for IIED Partnered Project** 2016

**Key Result Areas:**

Contextualizing global Environmental Changes by reviewing, human indicators, physical infrastructure and civic facilities of four low-income settlements of Karachi, for in-depth case studies – "Drivers of climate change vulnerability at different scales in Karachi".

**Urban Resource Centre** 2016  
**Research Team Leader and Supervisors for Interns (Voluntary)**

**Key Result Areas:**

- Serving as research supervisor and instructor for students of NED University of Engineering and Technology (Department of Architecture and Planning) and Habib University on issues that relates to Green Line (BRTS), Lyari Express Way (LEW), challenges of using parks & play grounds of Karachi and footpath dwellers of Karachi

**National Organization OF Working Women (NOW Communities – an NGO)** 2016  
**Consulting Writer**

**Key Result Areas:**

- Documented Human Security situation of Karachi by reviewing various demographic indicators, gender scenario and infrastructure situation of Karachi from 2013-2016 (three separate reports)

**Aurat Foundation** 2015  
**Provincial Team Leader**

**Key Result Areas:**

- Serving as Provincial Team Leader for "Voter Education Program to Diminish Barriers to Women Voting in Local Government Elections" for District Larkana and District Dadu of Sindh Province of Pakistan.

**SZABIST, Social Sciences Department** 2013 – 2016  
**Visiting Faculty Member**

**Key Result Areas:**

- Taught subjects of civil society, urbanization, social changes in Pakistanis Society, environmental studies and citizenship to the students through interactive methods.

**Church World Service - Pakistan/Afghanistan** 2002- 2015

***Growth Path:***

2002 – 2006: Coordinator Disaster Response Program

2007 - 2008: Associate Director, Disaster Response Program Pakistan/Afghanistan

2008 – 2009: Deputy Director, Disaster Response Program and Acting Director, Pakistan/Afghanistan

2009 – 2015: Deputy Director Advocacy and Research Unit

**Key Result Areas:**

**2009 – 2015: Deputy Director Advocacy and Research Unit**

- Served as Head of Advocacy and Research Unit of CWS-P/A
- Constructed dialogue and documented case-studies for advocacy; developed publications based on conducted-researches
- Developed journalistic pieces for advocacy purposes

**2008 – 2009: Deputy and Acting Director - Disaster Response Program**

- Actively redefined direction of the organization, developed fund raising strategies and facilitated pro-staff formulations
- Supervised IDPs programs and ensured their execution as per project requirement
- Liaised with international actors for development of strategic plans

**2007: Associate Director Afghanistan, Disaster Response Program**

- Developed country strategies, conceived innovative projects and ensured fund raising for the projects related to relief and rehabilitation.

**2002 – 2006: Coordinator Disaster Response Program**

- Spearheaded management of Afghanistan programs
- Ensured disaster preparedness and mitigation plans for Pakistan region
- Oversaw disaster response activities; conceived and designed relevant projects and researches
- Performed researches on disasters in Pakistan region
- Implemented:
  - USD 60 million EQ-2005 Programs
  - Tsunami- 2004, Disaster Response in Sri Lanka
  - Kabul Emergency Program, post- 9/11.

**Usman Institute of Technology**

1999 – 2002

**SS College of Liberal Arts and Social Sciences**

**University of Karachi**

**Key Result Areas:**

- Served as:
  - Deputy Director Academics and Faculty Member at SS College of Liberal Arts and Social Sciences (SSCLASS)
  - Deputy Director Admin and Academics at Usman Institute of Technology (UIT)
  - Part-time Teacher of Solid Waste Management to students of M.E.S. at Institute of Environmental Studies, University of Karachi

**Previous Experience**

**Freelance Consultancies**

1998 – 2001

**Key Result Areas:**

- Compilation, Layout and Up-gradation of Manuals/ Pamphlets/ Newsletters
- Designing and compilation of Progress Reports
- Research Work for Urban Resource Centre
- Training on Organizational Development
- Project Proposal Writing

**NGO Resource Centre Karachi (A Project of Aga Khan Foundation)**

1995 – 1998

**Field Coordinator - Urban Module**

**Key Result Areas:**

- Developed capacity of community based NGOs of District South of Karachi
- Designed training packages for grassroots organizations; edited quarterly newsletter

- Conducted interviews of various development professionals
- Documented case studies and case-lets to be conducted in training programs
- Promoted lobbying groups on issues of land use, health and education
- Networked community based organization with mid-level NGOs

**Zelin (Pvt.) Ltd., Karachi** 1991 – 1995  
**Senior Sales Engineer**

**Sakrand Sugar Mills Ltd., Karachi and Sakrand Site** 1989 – 1991  
**Assistant Electrical Engineer**

### Academic Credentials

2017-19 **Masters in Urban and Regional Planning (MURP)** from N.E.D. University of Engineering and Technology, Karachi  
 2000 **Masters in Environmental Studies** from University of Karachi  
 1989 **Bachelors of Electrical Engineering** from N.E.D. University of Engineering and Technology. Karachi

### Memberships

- Board Member Urban Resource Centre (URC), Karachi
- General Body Member Indus Resource Centre, (IRC) Karachi
- Part of evaluation team for Development Studies Program (Department of Architecture and Planning), NED University of Engineering and Technology, Karachi.
- International Visitors Leadership Program (IVL) Alumnus

### Other Engagements

- Conducted baseline for Community World Service Asia in Umerkot Area, 2015
- Researched and developed publications for URC, 2015
- Selected in OUP's Collection of Urdu Short Stories '*Kooza*', 2015
- Worked with Mr. Arif Hasan in reviewing and making recommendations for TRDP's Strategy in 2013
- Conceived website of Renowned Social Scientist and Urban Planner Mr. Arif Hasan, 2012; <http://arifhasan.org/>
- Urdu Short Stories in Literary Magazine-Dunyazad and other Urdu Magazines; from 2006 onwards

### Personal Details

Date of Birth: March 26, 1966  
 Languages Known: English and Urdu, with a limited understanding of Sindhi, Punjabi and Dari languages  
 Address: SD-147, Street No - 7, Falcon Complex, Malir Cantonment, Karachi, Pakistan

## ~ Annexure ~

### Research and Monographs/ Reports

- An overview of housing dynamics of Machar Colony, Karachi, 2018, Unpublished.
- Research (Lead Researcher Mr. Arif Hasan) on Climate Change and Vulnerability Assessment selected low income settlements of Karachi titled Drivers of Climate Change vulnerability at different scales in Karachi, as published by IIED, 2017
- Research on the lives of fishermen of Karachi by students of NED University of Engineering and Technology, Karachi, 2017, Unpublished.
- Research on the lives of transgender of Karachi by students of NED University of Engineering and Technology, Karachi, 2017, Unpublished.
- Research on the lives of railway porters of Karachi by students of NED University of Engineering and Technology, Karachi, 2017, Unpublished.
- Research on perception of various stakeholders on transport issues of Karachi, 2016, e-Published by IIED
- Baseline Survey in Umerkot to set Benchmark for Increasing Financial Resilience and Economic Empowerment of Disadvantaged Young Women and Promoting Gender Equity in Marginalized Communities of Umerkot, for Community World Service Asia (formerly Church World Service Pakistan/Afghanistan), 2015
- Research (Lead Researcher Mr. Arif Hasan) on Transport Issues of Karachi Resulting Monograph titled Responding to the Transport Crisis in Karachi, as published by IIED, 2015
- Research (Lead Researcher Mr. Arif Hasan) on Power Looms in Karachi's Baldia Colony, Monograph titled Impacts of Economic Crises and Reform on the Informal Textile Industry in Karachi, as published by IIED, 2014
- Research on Real Causes of Widespread Destruction due to Floods – 2010, report titled 'Structural Causes of Floods 2010 in Sindh', 2015
- Research (Lead Researcher Mr. Arif Hasan) on Land Issues of Karachi Resulting in Monograph titled Land Ownership, Control and Contestation in Karachi and Implications for Low-Income Housing, as published by IIED, 2013
- Research on Exploiting the Vulnerabilities of Youth in the Days of Disaster, report titled Disasters and the Outreach of Militant Outfits in Pakistan, 2013
- Research on Tax Reforms in Pakistan, report titled Options for Pro-Poor Taxation Policy in Pakistan, 2012, Unpublished.
- Research on Refugees, report titled, Neighbours in Need Urban Refugee in Host Community Relations in Cameroon, Indonesia and Pakistan, 2012
- Research (Lead Researcher Mr. Arif Hasan) on Qualitative Changes as brought by Micro Credit Program of OPP-OCT in the Lives of the Women, report titled, The Evolution of the Micro-Credit Programme of the OPP's Orangi Charitable Trust, Karachi, 2011
- Research on Prevalence of HAP Principles in NGO Sector, report titled Observance of Accountability Principles in Humanitarian Sector in Pakistan, 2011
- Research (Lead Researcher Mr. Arif Hasan) on the Acceptance, Prevalence and Issues of Use of Motorbikes in Karachi, Monograph titled An Exploration into the Potential and Problems of the Rapid Increase in the Use of Motorcycles as a Transport Mode in Karachi, as published by IIED, 2011
- Research (Lead Researcher Mr. Arif Hasan) on the Use of Solar as Alternative Power for Urdu Bazar Karachi, Monograph titled as Urdu Bazaar - A Study on the Acceptability of Alternative Energy Sources for a Book Market in Karachi, as published by IIED, 2010
- Research on the Issues associated with Abuse of Blasphemy Laws in Pakistan, report titled as Evolution, Socio-Political Context and Repercussions of Blasphemy Laws in Pakistan, 2010
- Research on (Lead Researcher Mr. Arif Hasan) issues associated with Donor Communities on Migration of Members from Small Towns to Cities, Monograph titles Migration and Small Towns in Pakistan, as published by IIED, 2009
- Research on Post IDP-2009 Malakand Crisis titled as Linking Relief to Development; A Case Study of Buner-NWFP, 2009
- Conceived and coordinated the research on the associated issues of Earthquake 2005, report titled as Recovery Delayed, Recovery Denied, 2006
- Lessons Learned, A practitioner's perspective on Disaster Management, 2006. Unpublished.
- Conceived and supervised research on Indigenous Coping Mechanism, report titled as, Participatory Research on Indigenous Coping Mechanisms for Disaster Management in Mansehra and Battagram Districts, North West Frontier province (NWFP), Pakistan, 2005
- Research (Lead Researcher Mr. Arif Hasan) on the issues associated with Disposal of Waste in Karachi, 1998
- Analyzed demographic trends of Karachi with help of Census Reports from 1941 to 1998, under the supervision of Mr. Arif Hasan; later used in book titled The Scale and Causes of Urban Change in Pakistan, by Arif Hasan, 1998
- Research on the needs of Afghan refugees in two urban centres of Pakistan; Karachi and Lahore, report titled as Needs of Urban Afghan Settlers in Pakistan, 1998

## Books Published

- Co-author of: (Principal writer, urban planner and architect Mr. Arif Hasan)
  - 'Migration and Small Towns of Pakistan' published by Oxford University Press, 2011
  - 'From Micro-Finance to the Building of Local Institutions - The Origins and Evolution of the Micro-credit Programme of the OPP's Orangi Charitable Trust, Karachi, Pakistan', published by Oxford University Press, 2012
  - 'Land Ownership, Control and Contestation in Karachi and Implications for Low-Income Housing' published by Oxford University Press, 2015
- Proof Read, Edit and Compiled 26 interviews of Zulfiqar Ali Bhutto; later published as Bhutto's Vision of Pakistan by SZABIST, 2004

## Articles Published

- Conducted 23 interviews of accomplished persons from various walks of life for the English Daily; The News, from 1998 – 2003; blog: <https://mansooraza.wordpress.com/>
- Published articles in The Dawn on the dynamics of immediate relief and rehabilitation in Disaster Management, 2009-2010.
- Published articles in The Dawn on topics of interest for of pro-poor policy makers, from 2009-2017
- Regular Contributor of Money Matter (Business Page) and Political Economy Page of The News, 2012
- Regularly Contributed Articles for BBC Urdu Website, 2005-06